

Semi-Annual Safeguards Monitoring Report: Environment & Social Safeguards

ADB Project Number: 48141
ADB Loan Number: 3210-FIJ
WB Project Number: 150028
Reporting period: January – June 2023

FIJI: Transport Infrastructure Investment Sector Project

Prepared by

Fiji Roads Authority



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ABBREVIATIONS

ADB	Asian Development Bank
CESMP	Construction Environmental and Social Management Plan
CCP	Communication and Consultation Plan (for the project)
COVID-19	Corona Virus
CRC5	China Rail Company No. 5 (SARUP 1 contractor)
CSS	Country Safeguard System
DOE	Department of Environment
DOL	Department of Lands
DSC	Design and Supervision Consultant
EIA	Environmental Impact Assessment
EMU	Environment Management Unit
ESMF	Environmental and Social Management Framework
ESMP	Environmental and Social Management Plan
FTIIP	Fiji Transport Infrastructure Investment Project
FRA	Fiji Roads Authority
GOF	Government of Fiji
GRM	Grievance Redress Mechanism
HIV/AIDS	Human Immunodeficiency virus / acquired immunodeficiency syndrome
KRUP	Kings Road Upgrade Project
LARF	Land Acquisition and Resettlement Framework
LARP	Land Acquisition and Resettlement Plan
MOE	Ministry of Economy
MOWE	Ministry of Waterways and Environment
MOU	Memorandum of Understanding
MWTPU	Ministry of Works, Transport and Public Utilities
NSSS	National Social Safeguard Specialist.
NTC	Notice to Contractor
PST	Project Supervision Team (Engineer to Contract)
QRUP	Queens Road Upgrade Project
Qoliqoli	Traditional beach, lagoon and reef areas
SARUP	Suva Arterial Roads Upgrading Project
SPS	Safeguards Policy Statement 2009 (of ADB)
TLTB	ITaukei Land Trust Board
WB	World Bank

1. EXECUTIVE SUMMARY

1. In this reporting period there are four ongoing (Road upgrade) reaching their 90% completion stage with minor works that is yet to complete. QRUP (*Queens Road Upgrade*) B was given an extension of contract works due to additional works and areas that was identified by the team that requires immediate attention. KRUP (*Kings Road Upgrade*) A&B and SARP (*Suva Arterial Road Project*) 2 (Foster Road) are forecasted to complete in the next reporting period.

2. KRUP sub-projects contractor has submitted an NTE on the 15th of March requesting for a change of aggregate material source, they have proposed to source their aggregates from Gold Rock source at Dawasamu. FRA and SMEC will undertake proper due diligence and site verification and compile a report for the banks' no objection of the proposed site.

3. FRA Safeguard team together with ADB Consultant specialists, Contractors and Supervision consultants undertook 2 weeks' comprehensive consultation for the KRUP and QRUP sub-projects which is reflected in the annexed consultation minutes. The objective of the consultation was to obtain feedback from the affected people and hear their grievances. Overall, there were no major environmental incident, only minor housekeeping issues that was address by the contractor on ground. Few Environmental and Social safeguard issues that was identified by ADB and WB during their mission trip; contractor addressed these issues accordingly, this is reflected in the sub-project summary section below.

4. The 40 Bridges and 3 Jetties design that is currently undertaking by BECA International is also reaching its completion stage. The team undertook two consultations with relevant stakeholders on the proposed Marine structures; these consultations were facilitated by Planit and Erasito consultant as BECA International's Environment & Social local counterparts.

5. The project saw an increase in stakeholder engagement in the second quarter of 2023 in both SARUP and QRUP. This was attributed to completion works relating to driveways and pavements. KRUP consistently maintained its one-on-one engagement format with its stakeholders. The 40 Bridges Consultation completed its first round of consultations. The Safeguards Unit captured overall feedback of stakeholders in the 3-subprojects via one on one-feedback sessions, and community consultations. Monthly teleconferences with Contractors and Supervising Consultants Safeguards Units also proved a useful platform for exchanging ideas and jointly addressing with FRA Safeguards Unit on resolving a lot of stakeholders issues, impacts and concerns.

6. Noting that the Grievance redress as a critical component of effective stakeholder engagement the FRA Safeguards team focused on reviewing its method of resolving grievances in order to have a systematic method of resolution. In addition, the team began preparation for the establishment of the Grievance Redress Committee (GRC) to support the formal resolution of project grievances with the assistance of technical expertise of relevant government departments and NGOs.

7. A total of 21 media features for TIISP were recorded during the period of January -June 2023. See Annex G for list of media features. The contents that were communicated to the public through the following media/ public advisories included: construction, theft, delays, road

closures, sealing works, consultations and improved economic opportunities. The Safeguards team were able to utilise feedback from the FRA Facebook page to gauge the effectiveness of the information relayed to the general public about the project and factor it into planning processes.

8. The review and screening of the 4 road projects confirms that either sections are under construction or yet to be constructed those that are completed. This prompted the categorizing of areas (sections) of focus for preparing related LARDD Reports. Priority of LARDD reporting was given to those sections that were yet to be constructed while the ongoing and completed sections are targeted to be reported after. Monitoring inspections continued for all the four Road Projects to ensure due diligence for Social Safeguards. Temporary land access and use of private land outside road reserve for stockpile and laydown areas. This have been arranged and formal agreement executed by the Contractors with the individual private landowners with conditions and duration of use. FRA confirms that these agreements are legit and these agreements are included in the LARDD reports for the individual sections that are available on FRA Website.

2. INTRODUCTION

2.1 Description of the Project

9. **Background.** The Transport Infrastructure Investment Sector Project (the project) is financed under joint Asian Development Bank (ADB) and World Bank (WB) loans with counterpart funding from the Government of Fiji (GOF). On behalf of the GOF, the executing entity is the Ministry of Finance, Strategic Planning, National Development and Statistics (MOF) and Fiji Roads Authority (FRA) is implementing the project. The Project supports the GOF Roadmap for Democracy and Sustainable Socio-Economic Development, which emphasizes the lack of transport as a constraint for Fiji's economic and social development. It also responds to the requirements of the new 2013 Constitution of Fiji, which states that: "The state must take reasonable measures within its available resources to achieve the progressive realization of the right of every person to have reasonable access to transportation." (34(1)). As approximately 55% (412,425) of Fiji's population lives in the rural areas, and approximately 44% of rural people live in poverty, improving service delivery and income opportunities for the rural population is a key priority.

Table 1-1: Basic Project Information

Parameters	Information
Contract No	FRA TIISP 16-01
ADB – Project No Loan No	48141-001 3210-FIJ
WB – Project No Loan No	P150028 8482-FJ
Description of works	-Drainage associated with road re-construction (e.g. clearing water channel, associated extension or possible replacement of substandard culverts and headwalls); Minor earthworks;

	-Guard rails, traffic signals; Kerb, channel and footpath improvements; Existing pavement upgrade and asphalt concrete finish.
Engineer/ Consultant	Dr. Charles Ward
Title of report	Semi-Annual Environmental and Social Safeguard Monitoring Report
Period covered by report	January – June 2023

10. Project impact and outcome. The impact of the Project will be improved access to markets, employment opportunities and social services. The outcome will be safer, efficient, resilient land and maritime transport infrastructure in the project area. There are two main outputs: (a) rehabilitated and climate resilient land and maritime transport infrastructure; and (b) efficient project management support and institutional strengthening. The second output is to ensure the capacity of Fiji transport agencies and related departments to manage bridge, road, and jetty assets is improved and strengthened to provide higher levels of accountability, improved levels of service and increased transparency in project implementation and delivery.

11. Project activities comprise physical works including new infrastructure and/or the upgrading, renewal, rehabilitation and/or repair of public roads in Fiji and non-physical activities such as institutional strengthening and capacity building within the transport sector. The project is being implemented following a sector loan modality. The nature of a sector project is that all types of subprojects to be undertaken are known in general terms but only a small number of sub-projects are identified at the project preparation stage. A sector project provides for subprojects to be identified and prepared during implementation. Subprojects will be identified and prioritized following the agreed selection process which includes each subproject meeting a set of criteria. The Project Steering Committee will approve subprojects and the approved list will be forwarded to ADB and WB for no objection.

12. Purpose of the report. This semi-annual environmental monitoring report covers the period 01st January to 30th June 2023. It is prepared by the Safeguard Team (ST) under the Project Supervision Team (PST) in FRA. The report is prepared in accordance with the project's Environmental and Social Management Framework (ESMF) and the environmental monitoring and reporting requirements set out in the Project Administration Manual, Project Loan Agreement and Project Agreement as well as the ADB Safeguard Policy Statement 2009 (SPS) and World Bank Operational Policy (OP).¹

3. IMPLEMENTATION STATUS UPDATE OF ESMF & LARF

13. Overall roles and responsibilities for Environmental management remain as per the ESMF & LARF. The FRA Safeguards team currently have five personnel who are currently managing and monitoring the safeguards component of the TIISP project. Earlier this reporting period ADB and WB recruited a Gender specialist to assist the team in documentation and implementation of the GAP (*Gender Action Plans*) targets.

1. the environmental monitoring and reporting requirements set out in the Project Administration Manual, Project Loan Agreement and Project Agreement as well as the ADB Safeguard Policy Statement 2009 (SPS) and World Bank Operational Policy (OP)

14. In each, sub-project there is a supervision team (ETC) an independent consultant that is the contract administrator; the ETC continues to manage the construction works on ground and ensures that all works are in accordance to the approved Standard and design.

15. FRA Safeguard team manages safeguard issues and grievance; ensure stakeholder engagement and Community engagement. They also ensure that all proposed works complies with all National's legislation and ADB&WB Safeguard policies and requirement

4. SUB-PROJECT SUMMARY.

16. The sub-section below will provide all details regarding safeguard issues and grievances from each projects that was recorded in this reporting period including their corrective actions. The sub-project summary also provide details the stakeholder and community stakeholder engagement in this reporting period. The team undertook proper consultation with communities for the KRUP & QRUP sub-project and the gauge temperature exercise for the SARUP 2 (Foster Road Project). Photo log below in each sub-section

17. The gauge temperature that was undertaken for the SARUP project was to get feedback about the project; the team approached each business and have one on one dialogue with business owners.

3.1 QUEENS ROAD UPGRADE PROJECT (B) UPDATE.

Contractor: China Railway Group 5 (CRG5)

Supervision Team (ETC): Sheladia Associations.

a.) Environmental Safeguard and Health & Safety.

18. All stockpile and disposal sites within the current work zone are approved by Department of Environment upon the submission of the CEMPs. The contractor submitted screening applications to TLTB (*ITaukei Land Trust Board*) for section 5 & 7 in the previous reporting period and still no response from them (2nd September, 2022). All construction wastes are disposed at approved disposal sites. The camp site waste is serviced by licensed provider Waste Clear (Fiji) Limited and all liquid waste is discharged into an installed septic tank.

19. There was no major non-compliance of the CEMP. However, minor issues such as dust emission and poor housekeeping as anticipated is well maintained and managed at an acceptable level. For dust suppression the contractor ensures that there is water cart on standby and water is sprayed at every 20-30 minutes' interval, for poor house keeping issue is that the supervision consultant monitor all works and the contractor ensures that all waste materials are removed from site as soon as works are completer and dispose it at an approved designated dumping site. Contractor for the QRUP B has extended its contract to enable culvert replacement works.

20. The contractor has commenced rehabilitation works such as compaction of disposal sites and clearance of stockpile areas, this has been scheduled at some sections as all works are complete. All major works is proposed to complete in the next period. Refer to photo log below is the update of works till to date. Sections from Namada to Korotogo sections are all complete.

Table 3.11 Highlight the summary of Environmental & Health and Safety Issue.

Date	Issue	Location	Mitigation Measures Implemented	Closed Out/Pending
20.09.2022	<ul style="list-style-type: none"> A property owner had requested that he needs rehabilitation works at the slope near his property. This issue was raised with FRA during the safeguards meeting as backfilling this area could cause further Environmental risk if spoils gets washed off to the coast during heavy down pour. 	Heaven's Door Section 4B	<ul style="list-style-type: none"> Site visitation with FRA team was carried out on 04.05.2023 to gauge the area of work. No actions were taken. 	Pending- Property owner to find alternative way to reinstate access to the shore. A variation to contract from the contractor has been submitted to FRA Board for endorsement; this is proposed to be rectified by September 2023.
27.04.2023	<ul style="list-style-type: none"> The rock that was changed from the old gabion basket at the culvert outlet area are left on the beach front. 	Korotogo	<ul style="list-style-type: none"> The rocks have been cleared and disposed at the disposed site. 	Closed out on 06.06.2023.
28.04.2023.	<ul style="list-style-type: none"> The soil at the newly replacement culverts at Section 8, Malamala junction is eroded and is causing the sidewalk to erode as well. Scouring at culvert outlets. 	Section 8	<ul style="list-style-type: none"> Rock beaching works has been done to stabilize the scouring areas. 	Closed out on 06.06.2023.
28.04.2023	<ul style="list-style-type: none"> The outlet area is now formed a pit and trapping water as the result. This could cause a breeding place for mosquito. 	Section 8	<ul style="list-style-type: none"> Rock beaching at culverts outlet was done. 	Closes out on 06.06.2023.
25.05.2023	<ul style="list-style-type: none"> Vatukarasa disposal area is full of waste materials and has not been levelled. 	Vatukarasa Village	<ul style="list-style-type: none"> All materials disposed at Vatukarasa disposal site has been buried, cleared and compacted. 	Closed out on 21.06.2023.
5 Issues (4 closed out, 1 pending)				

b.) Social Safeguard (Land Access and Use).

21. Priority areas have been divided into two (2) parts; road sections that are yet to be constructed are being prioritized first (Priority A) for screening of any impacts or displacements so that it could either be avoided / minimized or mitigation measures applied. These also includes design changes requiring LARP reports or Addendum to LARDD reports. Priority B areas include all road sections that have been completed or still under constructions; its screening and reporting is undertaken to review if social safeguards commitments were complied with and where corrective measures will be undertaken if otherwise.

22. Out of the 8 total road sections in QRUP B; only 1 section (section 8) was yet to be constructed thus screening was prioritized first for this area. Therefore 1 section is under Priority A whereas the rest of the 5 sections (Sec 4A – C, 5, 7) are under Priority B.

23. Apart from this, there were 5 design changes that 2 required LARP reports (Vatukarasa Graveyard Relocation & Vatukarasa Septic Tank Relocation), 1 required Addendum to LARDD Report (Sec 5 Cross culvert) and 2 LARDD reports for new area (variations – (linking Sec 7 to Sec 8) and (Sec 5 extension area)). All these 5 areas were prioritized as well, added to the Priority (A) Areas for QRUP B. Therefore, QRUP B Priority A totaled 6 areas and Priority B as 5 areas.

24. In this reporting period, FRA has completed all the 6 reports for priority (A) area. The details of completed reports for Priority A areas have been added to the QRUP B LARP /LARRD Report register tabulated below.

Table 3.12 outlines the submission details for QRUP B LARP / LARDD Reports.

Road Projects	Completed Reports	Date Completed	Status
QRUP B			
	1. Section 5 Extension Area LARDD Report	01/12/2022	Completed. 1. Initial submissions to Bank – 02/12/2022. 2. Approved Report from Bank – 15/12/2022. 3. Disclosed onto FRA Website – 10/01/2023.
	2. Vatukarasa Septic Tank Relocation LARP Report	23/02/2023	Completed. 1. Initial submissions to Bank – 24/02/2023. 2. Comments from WB Rebekah – 24/03/2023. 3. Revised Report Submitted – 28/02/2023. 4. Approved Report from Bank – 01/02/2023 4. Disclosed onto FRA Website – 07/03/2023.
	3. Section 8 Priority A LARDD Report	02/03/2023	Completed. 1. Initial submissions to Bank – 07/03/2023. 2. Approved Report from Bank – 24/03/2023. 3. Disclosed onto FRA Website – 27/03/2023.
	4. ADDENDUM Report - Vatukarasa Grave Relocation LARP Report	08/03/2023	Completed. 1. Initial submissions to Bank – 08/03/2023. 2. Approved Report from Bank – 08/03/2023. 3. Disclosed onto FRA Website – 17/03/2023.
	5. ADDENDUM Report – Section 5 Cross Culvert Slip	03/04/2023	Completed. 1. Initial submissions to Bank – 12/04/2023. 2. Approved Report from Bank – 17/04/2023. 3. Disclosed onto FRA Website – 18/04/2023.
	6. Linking Section 7 and Section 8 Priority A LARDD Report	12/04/2023	Completed. 1. Initial submissions to Bank – 13/06/2023. 2. Approved Report from Bank – 20/06/2023. 3. Disclosed onto FRA Website – 18/07/2023.

25. Apart from the 2 relocations (Graveyard and Septic Tank) there were no other permanent impacts and relocations of any persons within the Priority (A) area for QRUP B. Section 8 had a few roadside stalls but they were outside road reserve and were not used on a full time basis. An access management plan was prepared by the Contractor to ensure access to these stalls if they were occupied. However, these stalls remain to be unoccupied during the short time of constructions works along the stall frontages.

26. The Sheladia & CR5 Environment, Social Safeguard teams had good community relationship. This was evident in the smooth flow in daily construction operations all throughout the sections having no disturbances from the community. Issues and concerns raised from time to time were resolved amicably and some logged into the GRM system if it involves concerns or requests that are either outside scope of work, or FRA Management approval or involving other stakeholders. These issues raised are being tracked through FRA Service Request system and resolved within reasonable response time. Details are discussed further in the GRM section below.

27. Since all LARDD Report for Priority A areas have been completed; FRA will now attend to LARDD report for Priority B areas. FRA NSSS confirms that there will only be 1 LARDD report for QRUP B covering the 5 sections under Priority B areas.

28. QRUP B Priority B areas are sections which are near completion stage and some completed; Therefore, not much data for Social Safeguards was gathered before construction; thus a feedback consultation will need to be done to gather overall feedback from the communities. This platform will also be used to address any social safeguards impacts if being raised during the

consultations. This action is in keeping with the social safeguards policy outlined within the Project's Land Acquisition and Resettlement Framework.

29. In this reporting period; feedback consultations for Priority B areas was conducted in selected villages and communities outside communal villages; to gather the overall community feedbacks and comments on QRUP B. Details of the selected villages and consultation outcome is further explained in Stakeholders Engagement / Consultation section below.

30. The addendum to the MOU identified 9 agreed action items to be addressed within the QRUP sub-project social safeguards due diligences. FRA is aiming to complete the remaining safeguards due diligence reports within the next reporting period to ensure total compliance to the MOU. **Table 3.13** below outlines the 9 social safeguards action items under the addendum to the MOU.

Table 3.13 below outlines the 9 social safeguards action items under the addendum to the MOU.

No.	Agreed Actions	Due by	Action by	Remarks
1	Queens Road B: Land Use screening and verification covering active and outstanding road section. Submit to ADB/WB	15 November 2022	FRA	<p>1. Update on the social safeguards action items are provided above.</p> <p>2. Screened, Verified and Categorized sections / areas into Priority A & B.</p> <p>3. LARDD reports for Priority (A) Areas QRUP B Sub-projects have been all completed in this reporting period.</p> <p>4. FRA is committed to attend and complete the QRUP B LARDD Report for Priority B areas in the next reporting period.</p> <p>5. Addendum Reports to LARDD and LARP shall be attended to as design changes from time to time during constructions (Priority B Areas).</p>
4	Submit land use screening findings to ADB/WB	18 November 2022	FRA	
5	Prepare addendums to Land Due Diligence Reports and/or Abbreviated Resettlement Plans to ADB/WB	29 November 2022	FRA	
6	Receive approval for Addendums and/or Abbreviated Resettlement Plans following approval by ADB/WB	13 December 2022	RA	
7	Disclose and implement Addendums and/or Abbreviated Resettlement Plans	14 December onwards	FRA	
8	Undertake land use screening and prepare a Corrective Actions Plan for road sections already completed under Queens Road.	30 January 2023	FRA	
9	Receive approval for Land Acquisition and Resettlement Corrective Actions Plan from ADB/WB	28 February 2023	FRA	
10	Disclose and implement Land Acquisition and Resettlement Corrective Actions Plan	13 March 2023	FRA	
11	Reporting on implementation of Social Safeguards requirements	Fortnightly from 1 November 2022	FRA Safeguards Manager and Social Safeguards Specialist	

31. Overall, FRA has achieved completion of LARDD Reports for Priority (A) Areas for QRUP B. The focus will now be on 1 pending LARDD Report for Priority B areas for QRUP B. FRA is aiming to complete this remaining 1 safeguards due diligence report within the next reporting period to ensure total compliance to the MOU.

c.) Consultation and Stakeholder Engagement.

32. During the reporting period there was an increase in the number of stakeholders reached through its information sharing activities. In addition, a total of 4 community consultations and a focus group session with women took place during the reporting period.

33. Engagement with stakeholders living in settlements along the QRUP sections had not been previously addressed through the subproject as focus has been on engagement with villagers. The Safeguards team resolved that through the FRA Divisional Liaison Officer and assistance of the District Office will bring to Project Management Unit's attention the concerns raised by settlements for consideration.

Safer roads empower women, increase opportunities PC: Zafiya Shamim/ FRA

The new Queens Road Upgrading Project (QRUP) has been a boon for many local vendors like Sangeeta Wati.

"I have been selling at Momi junction, Nadi, for the past 8 years, and one of the most significant changes that the project brought is the improved parking allocation for customers," says Sangeeta. "In the past, the lack of parking space was a significant issue that resulted in a loss of income for women vendors like me. It also compromised our safety"

She said customers would often avoid stopping by because of the inconvenience of finding a place to park. "This meant that we would lose potential sales, and our livelihoods would suffer. However, the new parking space has resulted in a significant increase in sales for us vendors, and it has also enhanced safety, and we are so grateful." QRUP- B involves the rehabilitation and upgrade of six sections; from Sigatoka to Nadi in the western region of Fiji, with a total length of 23 kilometres.

Photo Log: Queens Road Upgrade B Photo Log.



Image 1: Korotogo Village before upgrade works.



Image 2: Korotogo Village after upgrade works.



Image 3: Namada Village before upgrade works.



Image 4: Namada Village after upgrade works.



Image 5: Namada Village Suva approach before upgrade works.



Image 6: Namada Village Suva approach before upgrade works.

d.) Grievance Redress Mechanism (GRM).

34. This reporting period, QRUP sub-project raised a total of 11 Grievances of which 1 grievance by Café Planet remains open from September 2022. The contractor managed to resolve 2 grievances whilst 9 grievances have been marked to be addressed within the next reporting period to include the 2022 grievance, GRM Register is annexed as appendix C.

3.2 KINGS ROAD UPGRADE PROJECT (A&B) UPDATE.

Contractor: Higgins

Supervision Team (ETC): SMEC

a.) Environmental Safeguard and Health & Safety Update.

35. There was no major Environmental issue that was raised in this reporting period but minor issues such as dust emission and oil spillage. There have been no works on KRUP A since June 19th.

33. The active KRUP B sites at the time of the monitoring visit were located at Naveicovatu, Nasautoka, Wailevu to Balekinaga, Nailega, Naibita and Tobu. The concrete works at Rokovuaka and Nalalawa were on hold. Issues identified during the monitoring visit included:

- Drains need to be cleared at Nasaibitu 1
- Grounds near slope requires more compaction at Nasaibitu 2
- Excessive dust generation at Nailega
- Rubbish and litter at Tobu Laydown area
- Hydrocarbon spill at Tobu Laydown area to be cleaned up and removed.
- Asphalt millings not to be dumped directly on the ground at Tobu Laydown area.

36. Table 3.22 summarizes all Environmental issue identified in this reporting period, all issues have been closed off and addressed, refer to table 3.21. Photo log below shows the ongoing works at KRUP A&B sections.

Table 3.21 Highlights a summary of Environmental issues for this reporting period

Date	Issue	Location	Mitigation Measures Implemented	Closed Out/Pending
09.01.2023	<ul style="list-style-type: none"> Hydraulic oil spill on site 7 caused by an excavator. The crew were digging out a fail section on site 7 using the 14 tonne wheel excavator when there was a hydraulic hose burst causing the spillage on site. 	Site 7	<ul style="list-style-type: none"> The spill kit was used to contain the spill on site. Absorbent pads and sand was placed on the spill for absorption. Once the oil was absorbed, the containment materials were disposed of properly 	Closed out on 09.01.2023
21.01.2023	<ul style="list-style-type: none"> Fuel leakage from the reserve tank of the crew at the Dayals Quarries site at Yasiyasi, Tavua (Site 7) 	Site 7	<ul style="list-style-type: none"> The spill kit was used to contain the spill on site and the contaminated material was scrapped and was properly disposed. The fuel in the reserve tank of the crew cab was emptied into the fuel tank of the roller and the matter was reported to the workshop to repair the leaking reserve tank so that such incidents are avoided. 	Closed out on 21.03.2023.
26.01.2023.	<ul style="list-style-type: none"> Water pipe damaged caused by AK Builders during guard rail installation at Site 6. 	Site 6	<ul style="list-style-type: none"> Water Authority of Fiji was informed about the pipe damage by the Site Superintendent. The damaged water pipe was repaired by WAF on the same day. 	Closed out on 26.01.2023.
11.03.2023	<ul style="list-style-type: none"> Hydraulic Oil spill at the site 5 stockpile due to a hydraulic hose burst. The operator was assigned to load materials onto the trucks using 14 tonne excavator when the hydraulic hose burst during the works causing oil spill at the site. 	Site 4	<ul style="list-style-type: none"> The operator stopped the plant upon observing the hydraulic hose burst and reported the matter to the site engineer. The oil contaminated surface was scrapped off and mixed with waste materials at the stockpile site. 	Closes out on 11.03.2023.
26.04.2023	<ul style="list-style-type: none"> Water main slightly nipped by the guardrail subcontracting crew while carrying out excavation works. 	-	<ul style="list-style-type: none"> The damaged water main was immediately repaired by the sub-contractor. 	Closed out on 26.06.2023.
5 Issues (5 closed out, 0 pending)				

b.) Social Safeguard (Land Access and Use).

37. The review and screening of KRUP road sections confirms that section status is either under construction or yet to be constructed and those that have already been completed. This prompted the categorizing of areas (sections) of focus for preparing related LARDD Reports.

38. Priority areas have been divided into two (2) parts; road sections that are yet to be constructed are being prioritized first (Priority A) for screening of any impacts or displacements so that it could either be avoided / minimized or mitigation measures applied. These also includes design changes requiring LARP reports or Addendum to LARDD reports. Priority B areas include all road sections that have been completed or still under constructions; its screening and reporting is undertaken to review if social safeguards commitments were complied with and where corrective measures will be undertaken if otherwise.

39. Priority A areas for KRUP has a total of 3 sections (KRUP A = 1; KRUP B = 2) whereas the rest of the 21 sections (KRUP A = 12; KRUP B = 9) are under Priority B. In this reporting

period, FRA has managed to complete all 3 LARDD reports for KRUP Priority A areas. **Table 3.21** below outlines the details for these 3 reports.

Table 3.22 outlines the submission details for KRUP A & B LARDD Reports.

Road Projects	Completed Reports	Date Completed	Status
KRUP B			
KRUP B	2. Section 15G – Section 15J. Nayavu to Wailoutua.	08/05/2023	Completed. 1. Initial submissions to Bank – 17/05/2023. 2. Comments from WB - 17/05/2023. 3. Revised Report Submitted - 26/05/2023. 4. Approved Report from Bank – 26/05/2023. 5. Disclosed onto FRA Website – 31/05/2023.

40. There were no permanent impacts nor relocations for the KRUP Priority A areas. The presence of roadside stalls was common; some were outside road reserve while those within the reserve having temporary tents, wooden shelves, adjoining empty drums for shelves setups. An access management plan was tailored by the contractors to suit the various concerned stalls to ensure that access is always available to them.

41. The SMEC & Higgins Environment, Social Safeguard teams had good community relationship. This was evident in the smooth flow in daily construction operations all throughout the sections having no disturbances from the community. Issues and concerns raised from time to time were resolved amicably and some logged into the GRM system if it involves concerns or requests that are either outside scope of work or FRA Management approval or involving other stakeholders. These issues raised are being tracked through FRA Service Request and resolved within reasonable response time. Details are discussed further in the GRM section below.

42. The road construction has also benefitted the society economically through the boosting of their food sales to construction workers. Many of the communities during the construction period enjoy operating food sales from the comfort of their home terraces catering morning tea, lunch and afternoon tea to construction workers as compared to travelling down to main town centers to do so.

43. Since all LARDD Report for Priority A areas have been completed; FRA will now attend to LARDD report for Priority B areas. FRA - NSSS confirms that there will only be 1 LARDD report for each KRUP A & B covering its respective Priority B areas. The remaining 12 sections for KRUP A will have 1 LARDD report and so as the 9 sections of KRUP B. There will be a total of 2 pending LARDD Reports for KRUP.

44. KRUP Priority B areas are sections which are near completion stage and some completed; Therefore, not much data for Social Safeguards was gathered before construction; thus a feedback consultation will need to be done to gather overall feedback from the communities. This platform will also be used to address any social safeguards impacts if being raised during the consultations. This action is in keeping with the social safeguards policy outlined within the Project's Land Acquisition and Resettlement Framework.

45. In this reporting period; feedback consultations for Priority B areas was conducted in selected villages to gather the overall community feedbacks and comments on KRUP (A & B). Details of the selected villages and consultation outcome is further explained in Stakeholders Engagement / Consultation section below.

46. The addendum to the MOU identified 9 agreed action items to be addressed within the KRUP sub-project social safeguards due diligences. FRA is aiming to complete the remaining safeguards due diligence reports within the next reporting period to ensure total compliance to the MOU. **Table 3.22** below outlines the 9 social safeguards action items under the addendum to the MOU

Table 3.22 below outlines the 9 social safeguards action items under the addendum to the MOU.

No.	Agreed Actions	Due by	Action by	Remarks
2	KURP A&B: Land Use screening and verification covering active and outstanding road section. Submit to ADB/WB	15 November	FRA	<p>1. Update on the social safeguards action items are provided above.</p> <p>2. Screened, Verified and Categorized sections / areas into Priority A & B.</p> <p>3. LARDD reports for Priority (A) Areas KRUP A & B Sub-projects are all completed in this reporting period.</p> <p>4. FRA is committed to attend and complete the 2 KRUP A & B LARDD Report for Priority B areas in the next reporting period.</p> <p>5. Addendum Reports to LARDD and LARP shall be attended to as design changes from time to time during constructions (Priority B Areas).</p>
4	Submit land use screening findings to ADB/WB	18 November	FRA	
5	Prepare addendums to Land Due Diligence Reports and/or Abbreviated Resettlement Plans to ADB/WB	29 November	FRA	
6	Receive approval for Addendums and/or Abbreviated Resettlement Plans following approval by ADB/WB	13 December	FRA	
7	Disclose and implement Addendums and/or Abbreviated Resettlement Plans	14 December onwards	FRA	
8	Undertake land use screening and prepare a Corrective Actions Plan for road sections already completed under Kings Roads A&B,	30 January 2023	FRA	
9	Receive approval for Land Acquisition and Resettlement Corrective Actions Plan from ADB/WB	28 February 2023	FRA	
10	Disclose and implement Land Acquisition and Resettlement Corrective Actions Plan	13 March 2023	FRA	
11	Reporting on implementation of Social Safeguards requirements	Fortnightly from 1 November 2022	FRA Safeguards Manager and Social Safeguards Specialist	

47. Overall, FRA has achieved completion of LARDD Reports for Priority (A) Areas for both KRUP A & B. The focus will now be on 2 pending LARDD Reports for Priority B areas for both KRUP A & B. FRA is aiming to complete this remaining 2 safeguards due diligence reports within the next reporting period to ensure total compliance to the MOU.

c.) Consultation & Stakeholder Engagement.

48. Higgins continued to engage with the villages, businesses, and residents along the Kings Road upgrade using a one-on one format. In liaising with villages through the Village Headman/ *Turaga ni Koro*, Higgins was in this manner able to keep expectations manageable. A total of 130 one on one engagements took place at KRUP B.

49. Higgins were proactive in their addressing of issues such as theft, speeding incidents, removal of traffic management equipment by ensuring that neighbouring communities were also briefed to avoid future mishaps. Where villages took matters in their own hands to address speeding by motorists Higgins quickly addressed this with Police, District Officers to provide villagers more favourable options and awareness.

50. FRA led Village Consultations held in the second quarter to obtain overall feedback on the project and also to gather information from women through focus group discussions, showed that stakeholder engagement by Higgins was quite rigorous. However, obtaining women feedback on the project would still be vital for capturing in future.



Source: Maikeli Tokalauvere/ Higgins.

Photo Log: Kings Road Upgrade A&B Photo Log.



Image 1: Trucks utilizing stockpile area as turn around area.



Image 2: shrubs and weed clearance.



Image 3: Existing seal removal.



Image 4: Overlaying works.



Image 5: Overlaying works along Kings Road.



Image 6: Water cart on site to suppress dust.

d.) Grievance Redress Mechanism (GRM).

51. Overall the KRUP sub-project raised a total of 17 Grievances. The contractor managed to resolve 14 grievances whilst 3 grievances remain to be addressed. Each sub-project sections are detailed concurrently below.

KRUP A

52. Within Q1 2023 reporting period, KRUP A sub-project raised a total of 3 Grievances. Out of the 2 1 was resolved within Level 1 and 1 was raised to level 2 for FRA decision.

53. The pending issues is at Rabulu village whereby the turaga ni koro has raised the issues of sediment run off (gravel) to the creek with has gravel buildup in the creek thus making it impossible for boat to come in for berth. SMEC has investigate the issues and has raised it to FRA for further actions. **Table 29** below summarizes the KRUP A overall grievances recorded for the reporting period.

KRUP B

54. Q2 2023, KRUP B has recorded 2 grievances, both of which were raised through the contractor's GRM record. These grievances were effectively addressed and resolved at level 1, which falls within the contractors' authority for resolution.

55. It is important to highlight that the majority of communications documented in the GRM register by the ETC pertained to community requests and were not categorized as grievances, as per the definition outlined in ESMF Section VII (Paragraph 1, page 42).

55. Table 30 provides a comprehensive summary of all recorded grievances, and for Q2 2023, there are 2 grievances to report. The successful resolution of these grievances underscores the efficacy of the GRM system and reaffirms the commitment to promptly attend to community concerns and grievances to foster positive community engagement and project outcomes.

3.3 SUVA ARTERIAL ROAD UPGRADE PROJECT (FOSTER ROAD) UPDATE.

Contractor: China Railway Group 5 (CRG5)

Supervision Team (ETC): WAPCOS

a.) Environmental Safeguard and Health & Safety.

56. This reporting period contractor received a “NO OBJECTION” for the revised CEMP (Revision 8) on 3 January, this revision 8 of the CEMP captures the Nabua dumpsite and mitigation measures for the Nabua dump site. The FRA Safeguard team has worked closely together with the contractor to carry out proper due diligence and requirements from DoE in order to uplift the prohibition notice, upon the issuing of the prohibition notice, the FRA has suspended all dumping at the Nabua dumping site till the prohibition notice is uplifted. On the 06th of April, Department of Environment approved the CEMP for the Nabua dumping site and upon the approval of the CEMP. The prohibition was uplifted, refer to appendix A. The issues that was raised by ADB & WB was the height of the backfill to ensure that is stabilized and no runoff onto the adjacent sites and ensure that the nearby residents are consulted.

57. This reporting period there were minor Environmental issues that were identified during FRA’s monthly monitoring, one of the most common non- compliance is the poor housekeeping and waste management. Upon monthly monitoring, all Environmental issues are raised to the ETC (*Engineer to Contract*) through an NTC (*Notice to Contractor*).

Date	Issue	Location	Mitigation Measures Implemented	Closed Out/Pending
Pending Issue from the previous reporting period.	<ul style="list-style-type: none"> Sewer issue-WAF informed FRA sewer water from the prison premises is discharging directly the storm water drain and causing the environmental issue at the collecting point in front of prison compound wall as well as the discharge point.. 	Walu Bay Prison.	<ul style="list-style-type: none"> The septic tank which was overflowing from the prison boundary was bailed out and the discharge was diverted into the septic tank. 	Closed Out- 04.02.2023
	<ul style="list-style-type: none"> Open trench-ADB & WB raised this issue during the December mission trip regarding an open trench that has been exposed for some time now, utility service has been exposed without any safety precaution in place. 	Fiji Gas Building	<ul style="list-style-type: none"> Fiji Gas has removed scaffolding on the 20th of January and works commenced to backfill all these open trench with EFL undertook all trench works. 	Closed Out- 04.02.2023
27.01.2023	<ul style="list-style-type: none"> Poor housekeeping and waste management. All waste materials such as excavated materials and solid waste materials pile on the side of the road. Poor maintenance of installed silt fence, this issue was raised by ADB 	All throughout the active construction section.	<ul style="list-style-type: none"> Issue an NTC to instruct contractor to remove all waste materials and dispose at the approved dumping site stipulated at the approved CEMP Revision 7. Maintain silt fence at all time. 	Closed Out- 06.03.2023
27.01.2023	<ul style="list-style-type: none"> Contractor continues to pile at the Nabua dumping site despite the instruction given by FRA to suspend all pile and dumping at Nabua dump site, since prohibition notice is in place 	Nabua Dumpsite.	<ul style="list-style-type: none"> Instructed contractor to avoid piling and dispose at this location. Penalize contractor if they refuse to take heed of FRA’s instruction. 	Closed out- 27.01.23

28.04.2023.	• Nabua Dumpsite Prohibition Notice	Nabua Dumpsite	• Department of Environment approved the CEMP and uplifted the prohibition notice on the 06 th June, 2023.	Closed out on 06.06.2023.
5 Issues (5 closed out, 0 pending)				

Table 3.31 Highlights a summary of Environmental issues for this reporting period

58. The contractor has worked closely with the FRA safeguard to team to address issues such as health and safety, as well the concern of business owner and pedestrian regarding the construction works. The FRA Safeguard team has had discussions with the contractor to ensure that all Health & Safety risks is minimized at a satisfactory level by implementing measures such as business temporary access over open trenches, have water cart available on standby, remove all stockpile and waste materials immediately and cover all expose metals with a plastic caps.

59. There were numerous complaints from the public through social media and emails, All complaints are captured in the GRM Register, the Safeguarded team including the contractor carried out gauge the temperature exercise with business owners along this Foster Road section. The photo log below shows the before and after of works along the Foster Road stretch.

b.) Social Safeguard (Land Access and Use)

60. The review and screening of SARUP 2 road sections confirms that all sections are already under construction and hence, have formed part of the 'Priority B' due diligence process. During this reporting period however, the project required the, since there was a need for a new dumpsite in Nabua; a LARDD report was required a new dumping site in Nabua. A LARDD Report was therefore prepared ahead of works, submit to ADB/WB on 29 November 2022, approved and disclosed on the FRA website on 25 April 2023.

61. The FRA safeguards team recognized the need to address the Priority. Sites first during this reporting period. The majority of Priority A works were ongoing in KRUP and QRUP sub-project sites. SARUP 2 road section fall under Priority B areas, which will be, attended to after all Priority A areas across the TIISP projects have been completed. In this reporting period all Priority A areas have been completed and FRA Safeguards team will attend to the social safeguards due diligence report for SARUP 2 in the next reporting period.

62. FRA - NSSS confirms that there will only be 1 LARDD report covering the full section of SARUP 2 as it falls under Priority B. SARUP 2 as it's near completion stage; therefore, not much data for Social Safeguards with respect to land use was gathered before construction.

63. A feedback consultation will need to be undertaken to gather overall feedback from the communities. This platform will be used to address any social safeguards impacts about land use if being raised during the consultations. This action is in keeping with the social safeguards policy outlined within the Project's Land Acquisition and Resettlement Framework.

64. The addendum to the MOU identified 9 social safeguards agreed actions to be undertaken for the SARUP 2 Foster Rd sub-project. **Table 3.42** below outlines the 9 social safeguards action items under the addendum to the MOU.

Table 3.42 below outlines the SARUP 2 Foster Rd agreed action items.

No.	Agreed Actions	Due By	Action By	Remarks
3	SARUP 2: Land Use screening and verification covering active and outstanding road section. Submit to ADB/WB	15 November 2022	FRA	1. Update on the social safeguards action items are provided above. 2. Verified and Categorized sections / areas into Priority A & B. 3. LARDD report for SARUP 2 Priority A Areas is completed in this reporting period. 4. FRA is committed to attend and complete the SARUP 2 LARDD Report for Priority B areas in the next reporting period. 5. Addendum Reports to LARDD and LARP shall be attended to as design changes from time to time during constructions (Priority B Areas).
4	Submit land use screening findings to ADB/WB	18 November 2022	FRA	
5	Prepare addendums to Land Due Diligence Reports and/or Abbreviated Resettlement Plans to ADB/WB	29 November 2022	FRA	
6	Receive approval for Addendums and/or Abbreviated Resettlement Plans following approval by ADB/WB	13 December 2022	FRA	
7	Disclose and implement Addendums and/or Abbreviated Resettlement Plans	14 December onwards	FRA	
8	Undertake land use screening and prepare a Corrective Actions Plan for road sections already completed under SARUP2	30 January 2023	FRA	
9	Receive approval for Land Acquisition and Resettlement Corrective Actions Plan from ADB/WB	28 February 2023	FRA	
10	Disclose and implement Land Acquisition and Resettlement Corrective Actions Plan	13 March 2023	FRA	
11	Reporting on implementation of Social Safeguards requirements	Fortnightly from 1 November 2022	FRA Safeguards Manager and Social Safeguards Specialist	

65. Overall, FRA has achieved completion of LARDD Report for Priority (A) Areas for SARUP 2. The focus will now be on 1 pending LARDD Report for Priority (B) areas for SARUP 2. FRA is aiming to complete this remaining 1 safeguards due diligence report within the next reporting period to ensure total compliance to the MOU.

c.) Consultation & Stakeholder Engagement.

66. There were considerable efforts made by China Railway 5 Group to increase engagement with stakeholders in the second quarter: The contractor approached business along Foster road and engaged with them by Information sharing activities (such as letter drop and one on one dialogue) reached not only stakeholders with frontage along Foster Road but adjacent blocks as well. This was a marked improvement in engagement with stakeholders as previously the information sharing was limited to stakeholders located at the specific section of works.

67. The FRA Safeguards team with the Contractor Safeguards rep undertook a joint exercise to obtain stakeholder feedback visiting businesses and industries individually in the month of May 2023 to gauge the extent of the complaints. This was in response to a surge in complaints received through the subproject GRM, through social media, and via FRA.

69. The following observations were derived from that joint exercise: The key issues identified by stakeholders includes: (1) Median – preventing a right-turn; (2) Long Traffic ques; (3) No Communication provided regarding works; 4) Appreciation for the project; (5) provisions of parking space; (6) Driveway cementing; (7) Loss of Customers. The time of the interviews coincided with the SARUP2 project pavement & rehabilitation works, therefore issues relating to driveway cementing had considerable attention.

70. Eighty percent of those interviewed indicated support for the project. Notable quotes were by Manager (Mobil on the Go), *“The road upgrade is very nice. 22 years in Mobil- this is the first time to see Walu Bay upgraded.”* Acting Station Officer, National Fire Authority *“Appreciate the work being done on the road because in one month we can spend so much time on maintenance to fix the springs of our trucks. Our trucks have a large carrying capacity of water and those potholes affects the springs.”*

71. Some notable mentions were observed during this stakeholder engagement:

- a. A communication company is escalating a complaint to the Fiji Small Claims Tribunal because of damage to their company vehicle.
- b. Three businesses pointed out financial losses. Two stakeholders experienced about 30% loss while third recorded no sales during the week of road closure in March 2023. It was noted that third entity commenced operations in November 2022, coinciding with the middle of the rehabilitation works. At time of reporting, the third entity had slowly resumed business.
- c. Stakeholders generally felt that they were not consulted about the design of the median, and it had deprived them and their customers’ access to their respective driveways.
- d. The team observed the businesses that have appeared on the GRM registers have shown satisfaction towards the resolutions of their respective issues with the exception of a transportation company, whose issue has escalated to Ministerial level.
- e. The team was able to immediately address with the Contractors issues raised by stakeholders. Few of environmental concerns such as dust emission, poor housekeeping and waste management issues, and these have been logged on the FRA service request system.

A public consultation is scheduled ahead of completion of the subproject in the next reporting period.

"WE APPRECIATE THE WORK BEING DONE TO IMPROVE THE ROAD BECAUSE IN ONE-MONTH WE CAN SPEND SO MUCH TIME ON MAINTENANCE OF OUR FIRE TRUCKS. OUR TRUCKS HAVE A LARGE WATER CARRYING CAPACITY AND THE POTHOLES ALWAYS AFFECTS THE SPRINGS OF THE TRUCKS, AND OUR ABILITY TO RESPOND EFFECTIVELY TO EMERGENCIES."

National Fire Authority
Mr Ilaisa Silimailbau Acting Station Officer

"THE 22 YEARS OF MY WORKING WITH MOBIL THIS IS THE FIRST TIME TO SEE WALU BAY UPGRADED. I WAS STILL IN INDIAN COLLEGE THEN. THE ROAD UPGRADE IS VERY GOOD."

Mobil On the Go
Mr Daya, Manager

Photo Log: Suva Arterial Road Upgrade Project (Foster Road) Photo Log.



Figure 5: Before Footpath upgrade works along Women Remand Centre.



Figure 6: After Footpath upgrade works along Women Remand Centre.



Figure 7: Before Footpath upgrade works opposite Fiji Gas.



Figure 8: After Footpath upgrade works opposite Fiji Gas.



Figure 5: Before Road Upgrade Works.



Figure 6: After Road Upgrade Works with raised median.

d.) Grievance Redress Mechanism (GRM).

72. This reporting period eight grievances were identified. Out of these, three grievances are currently pending action and will be reported in this reporting period. Additionally, in the month of April, five new grievances were recorded and will be addressed in the current reporting period.

73. Three grievances were reported in the last quarter, and they are still awaiting remedial action to be provided by a contractor. The resolution process will be carried out during the finishing phase to avoid duplicating efforts. The complainant was approached and consulted, and they did not oppose the proposed resolution.

74. In the month of April, five additional grievances were reported. The contractor successfully resolved four of these grievances, but there is one remaining issue that still requires attention. If no action is taken to address this pending grievance within the next two weeks from the start of this reporting period, it will be escalated to the safeguard team for further action.

5. CAPACITY BUILDING/ TRAININGS & WORKSHOPS.

75. This reporting period, the different sub-projects have continued to conduct daily toolbox meetings and new staff inductions as part of their training activities. In addition, with the expertise of the International Gender Specialist a gender awareness training was organized for Contract workers at the QRUP subproject in mid-June 2023. during this reporting period, there have been no specific records of organized capacity building sessions related to HIV/AIDS awareness, SEAH (Safeguarding against Exploitation and Abuse of the Host population).

76. Preparation is underway for an introductory awareness Grievance Redress Committee (GRC) workshop scheduled for 12 July 2023, which will involve relevant government departments and NGOs who will provide technical assistance in resolution of subproject grievances.

6. GRIEVANCE REDRESS MECHANISM SUMMARY

QRUP B

Date	Status	Theme	Notes
29/09/2022	PROGRESSING	Economic Loss Section 4, QRUP	Resubmission of certified documents by AP. GRC to review. This is proposed to be closed off in the next reporting period.
29/09/2022	CLOSED	Utility pole removed, Section 4, QRUP	FRA closed out letter submitted to AP.
09/01/23	CLOSED	Temporary Road hump	Installed hump
16/01/23	CLOSED	Mud & Swampy road from construction	Programed schedule works
08/02/23	CLOSED- 31/2/23	Temporary Road hump	Installed hump
18/3/23	CLOSED	Pot Hole Risk	Contractor addressed.
28/3/23	CLOSED	Waste Disposal	Removal from village property to disposal site.
31/3/23	CLOSED	Hazard -Exposed Steel rod	Installed safety cap & precautions during works
31/3/23	CLOSED -9/4/23	Waste Disposal on farm road	Contractor addressed removal to approved area.
17/4/23	CLOSED	Voivoi plant replacement	Compensation payout underway.
18/4/23	CLOSED – 15/6/23	Reinstatement of bin holder	Reinstalled.
13/4/23	CLOSED	Driveway gap- 13/4/23 issues	Gap filled and smoothed.
20/5/23	CLOSED – 30/5/23	Flood from construction works	Resolved after scheduled works completed.

SARUP

Date	Status	Theme	Notes
13/1/23	PENDING- PROGRESSING	Water Hydrant reinstatement	Scheduled for reinstatement at completion of works
16/1/23	PENDING	Vehicle damage from driveway construction	Claim application with FRA
17/3/23	PENDING/	Access & customer parking	Temporary access provided. Awaiting alternate parking advice. - This is proposed to be closed off in the next reporting period.
20/4/23	CLOSED – 21/4/23	Sewage backflow due to blockage.	Sewage line cleared.
24/4/23	CLOSED – 30/4/23	Access gate closed.	Resolved. Gate opened and cones removed.
24/4/23	PENDING	Cracked glass wall	
26/4/23	PENDING	Encroachment into boundary	Resolution discussions underway between utilities & property owners
27/4/23	CLOSED – 28/4/23	Premises untidy frontage as result of works	Soil & waste material removed; open trench barricaded for safety;

			continued updates provided on utility pipes installation.
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KRUP A

Date	Status	Theme	Notes
17/2/23	CLOSED – 20/2/23	Driveway (Blocked culvert), Bilolo, KRUP A	Engineers actioned.
02/5/23	CLOSED	Driveway (Removed Culvert), Site 6, KRUP A	Inspection found culvert in place and not as claimed.
19/5/23	PENDING	Gravel washed into creek, Site 10, KRUP A	Screening application for removal of material from creek.

KRUP B

Date	Status	Theme	Notes
14/2/23	CLOSED	Driveway access & Slope Stability, Section 15D	FRA resolved on 17/2/23. Contractor informed via email 01/3/23
24/4/23	CLOSED	Drainage issue	Contractor cleared entry and exit points
03/5/23	CLOSED 3/5/22	Roadside goods for sale damage	Roadside seller paid damages & reiteration to landowner about work area kept cleared.

7. OUTSTANDING ITEMS.

77. Below is a list of outstanding items that will be closed in the next reporting period. Table 6.1 summarizes all pending items and their respective target dates that will be reflected in the next reporting period.

Sub-Project	Corrective Actions	Outstanding Items	Target Date
QRUP B	Compensation to the owner who has claimed that the project has caused an Economical loss to his business.	<p>Status – Progressing</p> <p>A formal letter was submitted to Mr. Adrienne to formally acknowledge Mr. Adrienne's claims for compensation. Progress on the grievance will require proper financial documentation submission by Café Planet owner followed by grievance elevated to FRA's executives for valuation and decision. Proposed date for close off is the first week of October.</p>	October (4 th Quarter)

	Five of her Voivoi (Pandanus) plants were damaged during construction works. Compensation to the Pandanus plants, values of each Pandanus is from the Market value based on valuation.	Status- Progressing The arrangement has been done with sub-contractors for compensation payout. FRA safeguard team will make sure that contractor attend to this and closed off within the next reporting period. Proposed date to close off is July.	July (3 rd Quarter)
KRUP A	To remove all silt and gravel built up due to natural siltation upstream.	Status- Progressing FRA to prepare Screening Application for removal of material from creek. EO West (Mr. Nadore). Awaiting Livia's Field Inspection report to be provide by end of Next Week followed by recommendation on right cause of action by mid-September. EO West has found that the Volume of Washout does not amount to the existing buildup present within Bulu Bridge and it is noted that Natural Siltation and buildup was from upstream.	September (3 rd Quarter)
SARUP 2 (Foster Road)	Water hydrant to be reinstated after completion of the work in front of Paradise beverage.	Status- Progressing Water hydrant to be reinstated after work is complete – This is scheduled in July.	July (3 rd Quarter)
	Contractor to provide temporary access and no parking in front of the complainant's business.	Status Progressing. Temporary Access to be installed. Grievance on provision of alternative parking is yet to be verified by FRA Safeguards Team as similar grievances have been raised during the March Mission visits. Grievance is proposed to be closed off in July.	July (3 rd Quarter).
	Confirmation of road project encroachment into Mobil's boundary.	Status Progress. FRA, CRG5 and Mobil had ongoing discussion to confirm boundary and project encroachment issues. Proposed to close off in July.	July (3 rd Quarter).

8. SUMMARY OF INCIDENTS AND NEAR MISS.

Subproject	End Dec 2022		End Jun 2023		Change from 01 Jan to 30 Jun	
	LTI / First Aid	Near Miss	LTI / First Aid	Near Miss	LTI / First Aid	Near Miss
KRUP A	5	34	5	41	0	7
KRUP B	3	133	5	198	2	65
QRUP B	35	28	49	31	14	3
SARUP 2C	109	26	186	51	77	25
40 Critical Bridges	0	0	0	1	0	1

9. APPENDIX

Appendix A	Uplift of the Prohibition Notice.
Appendix B	Consultation Summary Table (QRUP B & KRUP A&B)
Appendix C	QRUP B GRM Register
Appendix D	KRUP A GRM Register
Appendix E	KRUP B GRM Register
Appendix F	SARUP 2 (Foster Road) GRM Register
Appendix G	List of Media Reference

Appendix A: Uplift of Prohibition Notice**OFFICE OF THE PRIME MINISTER
DEPARTMENT OF ENVIRONMENT**

Level 1 & 2 Bali Towers, Toorak Road, Suva, Fiji

All correspondence to be addressed to:

Director Environment

P. O. Box 2109

Government Buildings, Suva, Fiji

TELEPHONE NO: (679) 3311-699

EMAIL: info6@govnet.gov.fj

The General Manager
China Railway No 5 Engineering Group Fiji Co Ltd
Bayview Heights
Nabua


SUBJECT: UPLIFT OF PROHIBITION NOTICE DATED DECEMBER 09, 2022

Reference is made to the Prohibition Notice dated December 09, 2022 (No: Central 09/22) issued to China Railway No 5 Engineering Group Fiji Co Ltd, Bayview Heights, Nabua.

Following the approval of the EMP dated April 6, 2023, the Prohibition Notice is uplifted.

China Railway No 5 Engineering Group Fiji Co Ltd must adhere to the EMP approval and conditions dated April 6, 2023.

Should you require any clarification please contact Senimili Baleicakau on phone (679) 3311699 or on email senimilibaleicakau@govnet.gov.fj


Sandeep K. Singh (M.Sc)
Director
Department of Environment

Date:

File Copy

7/5/23

Appendix B: Consultation Summary Table (QRUP B & KRUP A&B)

QRUP & KRUP Consultation Summary Table					
	Date	Location	Participants	Meeting Purpose	Feedbacks / Discussions
Q R U P (B)	19/ 06/ 2023	Korotogo Village (QRUP B)	Refer to attendance list in meeting minutes annexed	Overall village feedback on National Road Project. Gender Focus Group Discussion. (Collecting feedbacks if community saw the project an advantage or disadvantage to their daily living; collecting stories of some individual experiences, recording any grievances raised and lessons learnt).	<p>Upgrade, Increase Mobility & safety – villagers experience good road upgrade in standard and physical appearance; travel often now as roads have been upgraded, increase in motor vehicles / bus transportation, feel safe through the provision of footpath and Bus bays.</p> <p>Flooding – request if old road can have cross culvert installations to avoid flooding into the village during high tide.</p> <p>Road Humps – Requesting humps for safety purpose, to reduce motorists speed.</p> <p>Roadside stalls – enquired the provision of permanent roadside stalls.</p> <p>Accessibility – request that current access (steps) from various access areas from the village front adjacent to the road; be improved as now the road level have increase in height (steep). Also requested hand railing for the steps to support the women and provision of wheelchair access beside the steps.</p>
	20/ 06/ 2023	Malevu Village (QRUP B)	Refer to attendance list in meeting minutes annexed	Overall village feedback on National Road Project. (Collecting feedbacks if community saw the project an advantage or disadvantage to their daily living; collecting stories of some individual experiences, recording any grievances raised and lessons learnt).	<p>Upgrade, Increase Mobility & safety – villagers experience good road upgrade in standard and physical appearance; travel often now as roads have been upgraded, increase in motor vehicles / bus transportation, feel safe through the provision of footpath and Bus bays.</p> <p>Guard railings – request guard railing at the crossing section for safety reasons.</p> <p>Humps – requested 2 more speed humps as current ones not sufficient since vehicles are over speeding.</p> <p>Bus Bay – request 2 more bus bays at both ends of the village for school children.</p> <p>Other requests – Land upgrade, car park areas, driveway, 4 loads of topsoil, streetlights, steps and roadside stalls.</p>

	19 – 21 / 06/ 2023	Korotogo Roundabout Community (QRUP B) (Door to door survey)	Refer to Korotogo Survey Report Annexed.	Overall community feedback on National Road Project. (Collecting feedbacks if community saw the project an advantage or disadvantage to their daily living; collecting stories of some individual experiences, recording any grievances raised and lessons learnt).	<p>Upgrade, Increase Mobility & safety – community experience good road upgrade in standard and physical appearance; travel often now as roads have been upgraded, increase in motor vehicles / bus transportation, feel safe through the provision of footpath and Bus bays.</p> <p>Footpaths – Korotogo back road community requesting provision of footpaths for safety.</p> <p>Humps – request more speed humps at Korotogo backroad as cars detour to speed and cut traffic. Current humps are too high and steep for vehicles that are low.</p> <p>Traffic Light – request traffic light for safety reasons in front of Grounders Liquor Shop as children from Korotogo Village cross anyhow in the busy Highway.</p> <p>Emergency Space – difficult to give way to emergency vehicles due to construction of footpaths both sides.</p>
	26/ 06/ 2023	Vitawa Village (KRUP A&B)	Refer to attendance list in meeting minutes annexed	Overall village feedback on National Road Project. Gender Focus Group Discussion. (Collecting feedbacks if community saw the project an advantage or disadvantage to their daily living; collecting stories of some individual experiences, recording any grievances raised and lessons learnt).	<p>Upgrade & Increase Mobility - villagers experience good road upgrade in standard and physical appearance; travel often now as roads have been upgraded, increase in motor vehicles / bus transportation.</p> <p>Bus Bay & Bus Shelter – they have an existing bus shelter; However, the bus bay provision is far away. Request if bus bay and shelter be relocated to their current one.</p> <p>Footpath & Crossing – request for provision of footpaths and crossing for safety of school children.</p> <p>Humps – request of humps can be provided when approaching Village roads.</p>
	27/ 06/ 2023	Natalecake Village (KRUP A&B)	Refer to attendance list in meeting minutes annexed	Overall village feedback on National Road Project. Gender Focus Group Discussion. (Collecting feedbacks if community saw the project an advantage or disadvantage to their daily living; collecting stories of some individual experiences,	<p>Upgrade, Increase Mobility & Safety - villagers experience good road upgrade in standard and physical appearance; travel often now as roads have been upgraded, increase in motor vehicles / bus transportation. Feel safe now that footpaths are provided.</p> <p>Bus Shelter – request for bus shelter for school children.</p> <p>Deep Drain – Drain too deep and there were 2 incidents where 2 children fell inside. Request for guard railings.</p> <p>Water Back Flow – Due to rise of height of road, water flows back.</p>

K R U P (A&B)				recording any grievances raised and lessons learnt).	Roadside Stalls – enquired about permanent stalls. Word of Thanks – thanked the government and its developing partners for the Road Upgrade.
	27/ 06/ 2023	Vadravadra Village (KRUP A&B)	Refer to attendance list in meeting minutes annexed	Overall village feedback on National Road Project. Gender Focus Group Discussion. (Collecting feedbacks if community saw the project an advantage or disadvantage to their daily living; collecting stories of some individual experiences, recording any grievances raised and lessons learnt).	Grievance on Road Project Coverage – the villagers were not happy that their village wasn't included in the road upgrade, bus bays and bus shelters are much needed for them as they have many school children. Deep Drains – enquired as to why the drains are being dug so deep and near the houses in the village, it is not safe for the houses and also the villagers when they get off the bus, as there is not enough space to walk on. Village Access – the villagers requested if their access into the village be upgraded since their village frontage was not included in the project. Roadside Stalls – requested if they can have some permanent roadside stalls. Bus Shelter – requested for bus shelter for school children.
	28/ 06/ 2023	Tobu Village (KRUP A&B)	Refer to attendance list in meeting minutes annexed	Overall village feedback on National Road Project. Gender Focus Group Discussion. (Collecting feedbacks if community saw the project an advantage or disadvantage to their daily living; collecting stories of some individual experiences, recording any grievances raised and lessons learnt).	Upgrade, Increase Mobility & Safety - villagers experience good road upgrade in standard and physical appearance; travel often now as roads have been upgraded, increase in motor vehicles / bus transportation. Feel safe now that footpaths and street lights are provided. Road Width – concerned that it is now narrow as compared to before, big trucks very close to one another when passing. Damaged Culvert off the main road – raised that one of contractors (786) had caused it as their roller machine always use it when it parks in front of their yard. Crossing – request for provision of crossing from one side of the village to another. Convenience in Sales – they experience good sales for their produce as more vehicles use the road and they conveniently set up on the footpath where buyers can safely park at bus bay.
	28/ 06/ 2023	Nalalawa Village (KRUP A&B)	Refer to attendance list in meeting	Overall village and community feedback on National Road Project.	Upgrade, Increase Mobility & Safety - villagers experience good road upgrade in standard and physical appearance; travel often now as roads have been upgraded, increase in motor

			minutes annexed	Gender Focus Group Discussion. (Collecting feedbacks if community saw the project an advantage or disadvantage to their daily living; collecting stories of some individual experiences, recording any grievances raised and lessons learnt).	vehicles / bus transportation. Feel safe now that footpaths are provided. Drains – request if drainage can be properly maintained. Road Width – enquired why the road is narrow now as compared to the old road. Damaged Culvert underneath the existing Nalalawa Bridge – this damaged culvert has caused over flooding. Relocation of Guard Railing – requested if the road guard railing can be shifted inwards as there’s no space to take their animal farms across to take their produce.
29/ 06/ 2023	Bucalevu Village (KRUP A&B)	Refer to attendance list in meeting minutes annexed	Overall village and community feedback on National Road Project. Gender Focus Group Discussion. (Collecting feedbacks if community saw the project an advantage or disadvantage to their daily living; collecting stories of some individual experiences, recording any grievances raised and lessons learnt).	Upgrade - villagers experience good road upgrade in standard and physical appearance; since road sections and footpaths still under construction they are hopeful that it would bring about safety and great mobility for them. Convenience in Sales - villagers are happy that they can easily sell their produce from their villages as more cars frequently travel through the village. Drainage works – enquire if drainage works included in the project. Bus Bay – request for provision of bus bay towards Suva as they currently don’t have any. Roadside Stalls – enquired if road side stalls can be provided. Humps – request more humps as they currently face over speeding through from motorists. Farm Road – enquire if farm road can be maintained. Driveway – raised grievance that the new driveway is too high for the smaller vehicles.	
29/ 06/ 2023	Naibita Village (KRUP A&B)	Refer to attendance list in meeting minutes annexed	Overall village feedback on National Road Project. Gender Focus Group Discussion. (Collecting feedbacks if community saw the project an advantage or disadvantage to their daily living; collecting stories of some individual experiences,	Upgrade, Increase Mobility & Safety - villagers experience good road upgrade in standard and physical appearance; travel often now as roads have been upgraded, increase in motor vehicles / bus transportation. Feel safe now that footpaths are provided. Humps with crossing – enquired if there would be provisions of humps and crossing from one side of the village to the other. Road Width – commented that the current road width is narrow as compared to before.	

				<p>recording any grievances raised and lessons learnt).</p>	<p>Guard Railing – raised concern of the relocation of guard railing as it has disturbed their walkway to school. Requested to have this relocated to the old location.</p> <p>Driveway Access – raised concern that it is too high for their vehicles as compared before.</p> <p>Improvement in Livelihood – happy for the upgrade as they now conveniently sell their produce in front of their homes which helps families.</p> <p>Vehicles taking Over on same sides – enquired if this was legal as some motorists do.</p> <p>Safety – villager raised that before road was levelled with their house but this new road is high and poses a risk to the safety of the house.</p>
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Appendix C: Grievance Redress Mechanism Register (QRUP B)

No	Date	Road section/Village	Type of Grievance/Concern	Responsible Person	Key Concerns/Comments	Status of Grievance
01	29.09.22.	Korotogo-Section 4A	Current road construction work has slowed down the business at Coffee Planet by Mr. Adrienne	FRA	<ul style="list-style-type: none"> Mr. Adrienne has been advised to send an email to try and verify the claim. No email has been received so far. 	<p>Status – Progressing</p> <p>A formal letter has been drafted to formally acknowledge Mr. Adrienne's claims for compensation.</p> <p>Progress on the grievance will require proper financial documentation submission by Café Planet owner followed by grievance elevated to FRA's executives for valuation and decision. Proposed date for close off is the first week of October.</p>
02	29.09.22	Korotogo-Section 4A	An EFL/TFL post in front of Mr. Adrienne's property is posing as safety risk.	CR5/FRA	<ul style="list-style-type: none"> Mr. Adrienne has been advised that the pole will be taken down. Mr. Adrienne then requested if he could be informed when the pole removal works starts. 	Status – Closed
03	09.01.23	Namada Village Section 4C	Request for rope (used as road hump)	CR5	<ul style="list-style-type: none"> The village headman of Namada village has requested for another rope to be used as road hump. The current one was dragged away by a passing vehicle. Road hump construction work is in progress 	<p>Status: closed</p> <p>Village Headman has accepted that the road humps installation is currently being undertaken during the reporting period.</p> <p>The grievance will be closed once the humps has been installed and grievance formally documented for closure within the next reporting period.</p>

04	16.01.23	Section 5	Carting of water from the water source has caused the road to be muddy and swampy.	CR5	<ul style="list-style-type: none"> • Mr. Bose requested if the road to the water source could backfilled and done properly because the water truck has caused the area to be swampy making it a challenge to use the road during the wet weather. • Will be actioned once Construction works are completed. 	Status: Closed
05	08.02.23	Section 4A	Chamber flooding at Sitar	CR5	<ul style="list-style-type: none"> • Mr. Vivek from Sitar wrote a letter complaining about flooding occurring at one of their outlets. • He claimed that because of the work carried out at Korotogo they have been experiencing flooding. • Upon inspection no issue of the sort was visible, however he has been advised that the construction work being carried out at the roundabout should help as cleaning and replacing of culverts are being carried out. 	Status: Closed out 31.02.23 FRA Safeguards understands the need to properly close out this grievance through proper documentation and acknowledgement by the complainant regarding this grievance.
06	18.03.23	Nabou Area Section 5	Potholes have been identified and reported by FRA inspection team close to the Nabou Power Plant. It has been identified as a risk to motorists.	CR5	<ul style="list-style-type: none"> • The contractor has temporarily patched the potholes and have recommended to completely seal the road section within the next reporting period. 	Status: Closed FRA Safeguards team have been assured that the sealing works will be undertaken within the following month.

07	28.03.23	Josua Korotogo Village	Constructional Concrete waste with reinforcing rods exposed was identified by the complainant that was left beside the Korotogo Bus stop area. This was identified as a risk to the Villagers and pedestrians.	CR5	<ul style="list-style-type: none"> The contractor has assured FRA Safeguards team that the waste material will be removed once a machine is available. 	<p>Status: Closed April 1week</p> <p>The grievance has been identified to be addressed within the following week.</p> <p>FRA Safeguards team will provide a proper close out once the grievance has been addressed within the next reporting period.</p>
08	31.03.23	Ms. Sonya Korotogo	Her son tripped on a steel road sticking out from the ground.	FRA	<ul style="list-style-type: none"> FRA understands that this is a H&S Incident also and will wait for the contractor to provide an incident report for this incident regarding the grievance. The contractor is awaiting the availability of a machinery to remove the exposed rod. Temporarily the contractor has placed a yellow safety cap to prevent any further recurrences. 	<p>Status: Closed</p> <p>FRA Safeguards team understands that the iron rod will be removed and grievance closed out during the next reporting period.</p>
09	31.03.23	A villager at Nabou	Construction material have been dumped at the access to their plantation and requested for its removal.	CR5	<ul style="list-style-type: none"> The contractor will remove the materials from the mentioned site once the machineries are available which are currently engaged on other sites. FRA recognizes the need to remind the contractor on proper and approved waste or construction material disposal. 	<p>Status: Closed 09.04.23</p> <p>Proper close out on this grievance will be provided within the next reporting period.</p>
10	17.04.2023.	Vasiti Section 7	5 of her voivoi plant which was ready to be picked was mowed down by the sub- contractors' s excavating machine.	EM	<ul style="list-style-type: none"> She raised that she is a widow and that she dependent on the plantation for her livelihood. 	<p>Pending</p> <p>The arrangement has been done with sub-contractors for compensation payout. FRA safeguard team will make sure that contractor attend to this and closed off within the next reporting period. Proposed date to close off is July.</p>

11	18.04.2023	Green Lion Accommodation, Korotogo Section 4A	Their rubbish bin stand was removed during pavement construction.	EM	<ul style="list-style-type: none"> • They requested if the stand could be installed bank after the pavement construction was completed. 	Pavement work has been completed and rubbish bin stand installed, issue was closed out as of 15.06.2023
12	13.05.2023	Section 4A Korotogo Mr. Adriaan	Private driveway access works.	EM	<ul style="list-style-type: none"> • There is a 15cm height gap between the completed driveway and the soil which could damage vehicles. 	Closed out on 13.04.2023.
13	20.05.2023	Sitar Restaurant	Mr. Vivek complained that because of the construction work at the roundabout they have been experiencing flooding of their chamber	OHSO	<ul style="list-style-type: none"> • The engineers explained that during construction of the outlet they could not find any out for 	Closed out on 30.05.2023.
14	24.05.2023	Korotogo Village Section 4A	Flooding of the compound	EM	<ul style="list-style-type: none"> • Mr. Josua complained that during the last heavy rain their backyard got flooded. 	Pending- Target date to close off is the month of July.

Appendix D: Grievance Redress Mechanism Register (KRUP A)

GRM Register Ref No.	TIME AND DATE OF COMPLAIN	TYPE OF COMMUNICATION	PERSON RECEIVING THE COMPLAINT	COMPLAINANTS INFORMATION (NAME, ADDRESS, CONTACT)	DETAILS OF COMPLAINT	ACTION TAKEN
KRUP A – GRM REGISTER						
45	17/02/2023	Verbal Communication	Higgins	Mahend Chand – 9663226 – Bilolo, Ba	The stakeholder raised his concern regarding the blocked culvert at his driveway. As per the stakeholder, there is no proper flow of water especially during rainy weather which causes the drain to overflow. The stakeholder requested if Higgins Fiji could assist him to resolve the issue.	A site inspection was conducted by the HSE Team on 20/02/2023 where it was confirmed that the area of concern is within the project boundary. The issue has been relayed to the engineers for their action. Status: Closed (Entries will be updated once a reply is received)
55	02/05/2023	Verbal	SMEC	Site 6 Nilesh Parkash Nand 9847627	Access driveway issue - landowner complained that workers have removed his culvert and he no longer has access to his sugarcane field	KRUP A Site Inspector visited the site and concluded that no culverts were removed and that the existing culverts were too small to hold the volume of water discharged. The access overgrown with tall grass but the existing culverts were still in place and the access was still washed out. Site instruction issued to Contractor for culvert installation
56	19/05/2023	Verbal	SMEC	Site 10 Turaga ni Koro - Rabulu Village	Rabulu Boat Access - Turaga ni Koro of Rabulu Village complained about the amount of gravel from the road washed in the creek make it difficult for the boat owners of the village. Also access road to the boats was washed out causing the fishermen to carry fuel etc. for about 60m to the boats	Pending FRA to prepare Screening Application for removal of material from creek. EO West (Mr. Nadore). Awaiting Livia's Field Inspection report to be provided by end of Next Week followed by recommendation on right cause of action by mid-September. EO West has found that the Volume of Washout does not amount to the existing

						buildup present within Bulu Bridge and it is noted that Natural Siltation and buildup was from upstream.
KRUP A Total Grievances Raised:			10 Grievances (4 pending, 6 closed out)			

Appendix E: Grievance Redress Mechanism Register (KRUP B)

GRM Register Ref No.	TIME AND DATE OF COMPLAIN	TYPE OF COMMUNICATION	PERSON RECEIVING THE COMPLAINT	COMPLAINANTS INFORMATION (NAME, ADDRESS, CONTACT)	DETAILS OF COMPLAINT	ACTION TAKEN
KRUP B – GRM REGISTER						
11	14/02/2023	Verbal	SMEC	15D Nailega Manoa Tukuna 9649233/2155533	Request for new driveway access and slope stability improvement (landslide took place in front of school 2 years ago)	<p>FRA Environment Officer informed the villager of legal requirements associated with their proposals. Additional request was for an access point to be constructed on proposed footpath construction, built adjacent to their land to save cost and damages once they start their own business proposal (17/02)</p> <p>01/03/2023 - SMEC Env. Specialist informed Contractor that the request for relocation of the access way can be accommodate and the landslide rehabilitation works cannot be done as part of KRUP. The contractor is welcome to perform these works as part of their community service at their own cost</p> <p>FRA Environment Officer has addressed request (17/02/23) Contractor has been informed of decision via email (01/03/2023)</p> <p>Status: Closed</p>
12	24/04/2023	Verbal	SMEC	15D – Nailega Mr. Matasawalevu	Drainage Issue - The landowner complained that the drain in front of his house was blocked and over flooded as the workers installed a chamber to direct the water through the drain. All water	Site inspection was conducted and it was discussed that Higgins would assist with clearing of the blocked drain

					from the road and village collected at his drain and it was blocked and over flooded. Landowner requests for assistance from Higgins to clear blocked drain	Contractor cleared entry and exit points Status Closed
9	03/05/23	Verbal Communication	Maikeli Tokalauvere (Environment Cadet)	Naibita village	A landowner at Naibita village had approached the team with regards to his taro bundle that was sold on the roadside. A concrete truck that had reversed into a driveway adjacent to where his bundle of taro was placed. In trying to move forward out of the driveway the truck had knocked the taro bundle that was on the opposite side of the road and continued driving onwards to the work area.	<p>The driver was approached by the HSE team and he has informed the team that he was not aware of what had happened. Driver has apologized for what had happened and agreed that he will resolve the complaint with the Taro owner.</p> <p>On discussion the Taro owner and Cement truck has agreed for the payment of the Taro bundle by the truck driver. \$20.00 has been given to the taro owner for the taro bundle.</p> <p>Driver has been reminded to be considerate of other road uses especially the general public and communities even though he has used the same turning area on numerous occasions. He has apologized again and verbally agreed to do so.</p> <p>Landowner was thanked for approaching the team with his complains and the team has requested/reiterated for them to also consider areas where work (turning point for trucks) is being undertaken be kept clear off.</p> <p>Status: Closed (03/05/22)</p>
KRUP B Total Grievances Raised:			0 Grievances (0 pending, 0 closed out)			

Appendix F: Grievance Redress Mechanism Register (SRUP 2- Foster Road)

CR5G Ref No	Complain Date	Details of Complaint	SR REF No. (if any)	Informant Details	Person Responsible	Action Taken	Grievances Status
02/23 GRM	13.01.2023	A complain was lodged to the ESG Manager through email regarding the: b) a fire hydrant was removed in front of office and also complaints regarding dust issue		Mr Isireli Qasenivalu Health Safety Environment and Well Being Officer, Paradise Beverages 122-164 Foster Road, Suva.	Jone Sassen Environment and Safeguard Manager CR5G	- Water hydrant will be installed after completion of the work in front of Paradise beverage.	Water hydrant to be reinstalled after work is complete – This issue was closed off on the 16 th of June, 2023.
03/23 GRM	16.01.2023	A complaint was lodged to the ESG Manager regarding damage to a vehicle due to the in complete driveway in front of Quality Print.		Mr James Trusler Foneology Fiji	Jone Sassen Environment and Safeguard Manager	- Observed visible damage on the car. Awaiting response from Mr. James regarding the cost of damage.	Vehicle damage claims yet to be addressed whilst Update on the vehicle damage claim to be provided in the next reporting period. This is schedule to be closed off.
06/23 GRM	17.03.2023	The complaint was lodged with the Environment Manager regarding the operation that is underway in front of their shop. He claims that there is no access, no parking that leads to customers being frustrated.		Ritesh Sharma - National Sales Manager Pro packaging Supplies	Jone Sassen/Wang	Actions still underway in rectifying the problem.	Temporary Access to be installed. Grievance on provision of alternative parking is yet to be verified by FRA Safeguards Team as similar grievances have been raised during the March Mission visits. Grievance is proposed to be closed off in July, this will reflect in the next reporting period.
07/23 GRM	20.04.2023	The complaint was lodged with the Environment Manager regarding sewage back flow due to sewage blockage		SNP General Manager	Jone Sassen/Bimla Prasad	- Plumbing team carried out maintenance, diagnosed the problem and managed to clear sewage line	- Closed 21/04/23

08/23 GRM	24.04.2023	A grievance complaint was lodged with the Environment Manager regarding the closure of access gate at Yacht Club by CR5G workers. This is causing difficulty for customers to enter and exit from Yathct Club.		Yacht club General Manager	Jone Sassen (Environment Manager CR5G)	<ul style="list-style-type: none"> - CR5G team have been notified of the complaint/grievances and based on comments from Traffic manager, the gate has been opened by CR5G but was closed based on advised from Yacht Club. - Yacht Club General manager through email mentioned that CR5G worked closed the gate when it was last opened. - Clarification needs to be sorted from both parties before closing this issues. - With the assurance of traffic officer Ms Bimla Prasad the gates have now been opened and cones have been removed to allow easy access for customers . 	Case Closed 30/04/2023
09/23 GRM	24.04.2023	A complaint regarding cracked glass wall (need clarification on this issue)		TBC	Jone Sassen (Environment Manager CR5G)	TBC	
10/23GRM	26.04.2023	An ongoing issue was again raised by Mobil regarding: <ul style="list-style-type: none"> - Encroachment of FRA or road upgrade into Mobil's boundary which has led to the removal of Mobil's concrete base that was usually used for advertisement purposes. - Another issue raised during the meeting was the necessary safety measure that need to be adopted by CR5G employees while in the premises of Mobile. 		The issue was lodged through an email to FRA and copied to the relevant personals	FRA and CR5G	Mobil needs further clarification on this matter in terms of the confirmation of boundary and the also the evidence of approval that was given for the removal of concrete base that belonged to Mobil.	Mobil awaiting for response from FRA and CR5G (ongoing)

11/23 GRM	27.04.2023	<ul style="list-style-type: none"> - The manager of Avondale limited lodged a verbal complaint regarding the untidy/ undesirable status of his business premises due the trenching work carried out in the frontal area of his business premises. - He personally felt that his premises were overlooked in in terms of housekeeping. - He also raised the company's concern on the delay of work from CR5G that has really affected the business's revenue. 	N/A	The Manager Avondale Motors Fiji 149 Foster Road, Walu Bay	Jone Sassen (Environment Manager CR5G)	<ul style="list-style-type: none"> - The complaint was rectified by removal of soil and waste material from the frontal area of the business (Shop). - Open trench was barricaded for safety purposes. - We had sought his understanding and patience regarding the delay in installation of EFL pipes, which CR5G is currently trying to fast track with Energy Fiji Limited (EFL). 	Closed out 28th April, 2023
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Appendix G: List of media references (both Environmental & Social) relating to the TIISP

	Date	Media	Articles
1	January 31	FRA Facebook	Public Advisory Construction of a Roundabout at Korotogo along Queens Road
2	March 1	FRA Facebook	Media Tour – Foster Road Upgrading Project
3	March 2	FRA Facebook	\$30m Walu Bay Project Completed by September
4	March 2	Fiji Sun	\$30m Walu Bay Project Completed by September
5	March 22	FRA Facebook	Update on Korotogo Roundabout, QRUP
6	March 23	FRA Facebook	Foster Road Upgrading Project
7	April 17	FRA Facebook	Public Advisory Section of Foster Road to be closed for sealing work
8	April 17	FRA Facebook	Update on QRUP by China Railway No.5 Engineering Group
9	April 18	FBC News	FRA to carry out sealing works on Foster Road (Shania S Prasad)
10	April 18	FRA Facebook	FRA to carry out sealing work on Foster Road
11	April 25	FRA Facebook	Update on Korotogo Roundabout, QRUP
12	April 20	Fiji Times	Walu Bay road closed for 11 days (Shayal Devi)
13	April 26	FRA Facebook	Road Closure Walu Bay for 11 days
14	April 27	FRA Facebook	Stolen reflective road studs putting road users in danger
15	April 28	FRA Facebook	Completion of pavement work of Foster Road, China Railway Group
16	May 23	FRA Facebook	Parity of Participation
17	May 23	FRA Facebook	Second stakeholder and community consultation for Natovi Jetty
18	May 27	FRA Facebook	Completion of pavement works of QRUP B Project
19	June 27	FRA Facebook	Road Upgrade improves livelihoods
20	June 27	FRA Facebook	Road to better economic opportunities
21	June 30	FRA Facebook	Safer roads empower women, increase opportunities